

PROJECT OFFICE SETUP AND IMPLEMENTATION

CGN helped our client build a prototype project/program office that effectively managed lab activity prioritization resulting in a proactive management of resources and streamlined project execution.

Business Problem

A large Earthmoving Machinery client struggled with the prioritization of resource pools and tasks, efficient test cell utilization, and effective issue escalation and resolution when delivering multiple projects.

CGN Solution

CGN's solution effectively controlled and managed the business unit's testing program while providing feedback on project management best practices and project office operations. We helped streamline project management processes across multiple testing programs, provided senior management with decision support tools, enabled team leads to focus on core responsibilities by providing support tools to maximize efficiency, and provided a centralized project office portal.

Customer Benefit

The business unit improved visibility of plans and resources via the project office portal to the rest of the organization. Projects plans were streamlined for successful execution; multiple resources pools were managed proactively resulting in savings of at least 8% in total person-hours; and time for team leads to focus on providing technical direction and leadership was increased.

SCOPE

Recommend and setup standards for project management, reporting, and execution; streamline project management processes; provide decision support tools; develop a Project Office Portal

BUSINESS DRIVERS

Streamline operations; reduce cost via increasing visibility of resource pools; effectively manage a multi-department project portfolio



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